

PROCEEDINGS OF THE GOVERNMENT OF KARNATAKA

Sub: Mandate order for accepting and proceeding application only through online mode without any physical touchpoint for implementation of Ease of Doing Business reforms at Grama Panchayats.

PREAMBLE:

Karnataka has been progressively working towards simplifying the business regulatory procedures in the state. Various initiatives have been undertaken by the Department of Rural Development and Panchayat Raj at the Grama Panchayats of the state to improve the overall business climate of the State.

Department for promotion of Industry and internal Trade (DPIIT), Ministry of Commerce & Industries., Government of India, has circulated district Business Reforms Action Plan (D-BAP) and State Business Reforms Action Plan (S-BBRAP) that are to be implemented at the State and District level.

In view of the above, a proposal is submitted for mandating that business approval are applied, accepted, and processed only through online mode without any physical touchpoint for implementation of Ease of Doing Business reforms in the Grama Panchayats of the state.

Hence the following order.

**GOVERNMENT ORDER NO. RDP 381 GPA 2020(PART-1),
BENGALURU, DATED: 15.10.2020.**

Grama Panchayats online system is developed with necessary features for the following approvals/services:

- Name of the Services:**
1. Permission for Road Cutting
(As per section 72 of the KGS and PR Act 1993).
 2. Inspection carried for Road Cutting, permission and verification of proper restoration.

The following features have been implemented for the above services:

- a) Standard Operating Procedures with timeline, Step by step process of approvals and document checklists are published online on the Department Portal;
- b) Timelines for delivery of the above services are mandated under Karnataka SAKALA Services Act, 2011 and (Amendment) Act, 2014;
- c) Online submission of application along with necessary attachments and payment of fees without the need for any physical touchpoint/ offline submission;
- d) The online portal has facility for the applicant to track the status of the application and the applicant receives SMS/Email notification whenever there is a change in status;

